SalesBound Website Terms & Conditions

Effective date: **November 18, 2026** · Applies to www.salesbound.com

1. Agreement to these Terms

These Website Terms & Conditions ("Terms") govern your access to and use of www.salesbound.com and any other SalesBound-operated page that links to these Terms (the "Website"). The Website is operated by SALESBOUND ("SalesBound," "we," "us," or "our").

By using the Website or submitting a form on it, you agree to these Terms and acknowledge our Privacy Policy. If you do not agree, please do not use the Website.

These Terms cover the Website only. They do not replace a signed master services agreement, statement of work, data processing agreement, business associate agreement, order, or other written contract between SalesBound and a client. If a signed agreement conflicts with these Terms for the contracted services, the signed agreement controls.

2. About SalesBound and the Website

SalesBound provides human-led, technology-enabled phone sales, conversational commerce, and customer engagement services to business clients. These include post-purchase concierge calls, abandoned cart recovery, eligible payment recovery, customer support, and coaching or program enrollment support.

The Website provides general information and marketing materials, and lets businesses contact us about working together. It is intended for business audiences aged 18 or older.

3. Marketing statements, metrics, and pricing descriptions

Figures on the Website, such as sales volume, revenue generated, or years of experience, describe our historical or aggregate experience. They are not a prediction or promise of the results any particular client will achieve. Results vary with the client's offer, traffic, pricing, and market.

Statements about how we price our services, including any performance-based or "pay only on results" description, summarize a commercial model that we offer to qualifying clients. The actual fees, qualifying conditions, and definitions apply only as set out in a signed agreement.

Specific services, service levels, fees, timelines, security commitments, and performance measures are binding only when agreed in writing.

4. Permitted use

You may use the Website for lawful informational and legitimate business purposes. If you submit information on behalf of a company, you represent that you are authorized to do so.

You must not:

- violate another person's rights or impersonate another person or business;
- transmit unlawful, deceptive, or malicious content or code;
- attempt to gain unauthorized access to the Website or related systems, or interfere with their operation;
- scrape, harvest, or bulk-collect Website content or contact details by automated means without our written permission; or
- falsely state or imply an affiliation with or endorsement by SalesBound.

5. Business inquiries and submitted materials

When you submit an inquiry or other material, you represent that it is accurate to the best of your knowledge and that you have the right to submit it. You authorize us to use it as reasonably necessary to respond, evaluate the opportunity, and communicate with you, subject to our Privacy Policy and applicable law.

Do not submit passwords, payment card numbers, medical records, protected health information, or other sensitive material through Website forms. If sensitive or confidential information needs to be exchanged, we will arrange an appropriate channel or written agreement first.

Sending us a message does not create a client relationship, a professional duty, a confidentiality obligation, or an obligation to accept a project.

If you send us suggestions or feedback about the Website or our services, we may use them without restriction or compensation to you.

6. Communications from SalesBound

If you submit a form or contact us, you agree that we may reply to your inquiry using the contact details you provide, including by email and telephone.

Submitting a Website form does not by itself consent to marketing text messages, prerecorded calls, or calls using an artificial or AI-generated voice. We send those only where we have obtained the separate consent the law requires.

If you separately opt in to receive text messages from SalesBound:

- message frequency varies, and message and data rates may apply;
- reply STOP to cancel at any time, or HELP for help;
- consent to marketing texts is not a condition of buying any goods or services; and
- mobile carriers are not liable for delayed or undelivered messages.

You can unsubscribe from our marketing emails at any time using the link in the message.

7. Services for business clients

Services that SalesBound provides to a business client are governed by the signed agreement for those services. Nothing on the Website is an offer to provide services on a particular schedule or at a particular rate, and nothing on it guarantees conversions, revenue, order value, retention, customer satisfaction, or refund reduction.

Clients are responsible for their own products, offers, seller disclosures, pricing, refund terms, and promises to customers, except as a written agreement or the law allocates otherwise. SalesBound and each client must each meet the legal obligations that apply to their own conduct, including consumer protection, privacy, telemarketing, messaging, call recording, payment, and healthcare requirements.

8. Consumer orders and client brands

The Website does not provide a checkout for products or services sold by our business clients. If you are a customer of a brand that works with SalesBound, your purchase, subscription, delivery, refund, cancellation, warranty, and product-support rights are

governed by that transaction's terms and disclosures and by consumer law. The seller is identified in the offer, checkout, receipt, or order communications.

Nothing in these Terms limits your legal rights against the seller or any right that cannot be waived by law. For help with a specific order, use the support channels provided for that order or brand.

If you received a call or message from SalesBound on behalf of a brand and want it to stop, tell the agent or contact us at the address in Section 20. We will add your number to the applicable do-not-call list.

9. AI, automated tools, and demonstrations

The Website may describe AI-assisted workflows, voice technology, or products in development. These descriptions are informational. They are not a promise that a particular AI feature is commercially available, fit for a particular purpose, or included in every engagement. Demos and workflow illustrations may be simplified.

Use of AI, telephone, recording, transcription, and outreach technology in a client program is subject to applicable law, required notices and consents, the client's written instructions, and service-specific terms.

10. No medical or other professional advice

The Website does not provide medical, clinical, legal, financial, or other professional advice. References to health, wellness, supplements, telehealth, or coaching describe business categories that SalesBound supports. For medical advice, consult a licensed healthcare professional.

11. Intellectual property

The Website's text, graphics, layout, logos, trademarks, software, and other materials are owned by SalesBound or used with permission, and are protected by intellectual property laws. You may view the Website and download materials for your own internal business evaluation. You may not reproduce, modify, distribute, sell, or publish them, or use them to build a competing service, without our prior written permission.

You may not use SalesBound names or marks in a way that implies endorsement or affiliation without authorization. Third-party names and marks belong to their owners.

12. Third-party sites and tools

The Website may link to or embed third-party websites, scheduling tools, and other resources. We do not control them and are not responsible for their content, security, terms, or privacy practices. Review their policies before using them.

13. Website availability and changes

We may update, suspend, limit, or discontinue any part of the Website at any time, including to maintain security or comply with law. We may block access by anyone who violates these Terms. We will make reasonable efforts to correct material errors that come to our attention.

14. Disclaimers

TO THE FULLEST EXTENT PERMITTED BY LAW, THE WEBSITE AND ITS CONTENT ARE PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE WEBSITE WILL BE UNINTERRUPTED, ERROR-FREE, OR FREE FROM SECURITY RISKS.

Nothing in these Terms excludes a warranty, duty, or statutory protection that cannot lawfully be excluded.

15. Limitation of liability

TO THE FULLEST EXTENT PERMITTED BY LAW, SALESBOUND AND ITS OWNERS, OFFICERS, EMPLOYEES, AGENTS, AND SERVICE PROVIDERS WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR LOST PROFITS OR LOST DATA, ARISING FROM YOUR USE OF OR INABILITY TO USE THE WEBSITE, EVEN IF ADVISED THAT SUCH DAMAGES MIGHT OCCUR.

TO THE FULLEST EXTENT PERMITTED BY LAW, SALESBOUND'S TOTAL LIABILITY FOR ALL CLAIMS ARISING FROM YOUR USE OF THE WEBSITE WILL NOT EXCEED ONE HUNDRED U.S. DOLLARS (US $100).

These limits apply only to the public Website. They do not govern a signed services agreement, and they do not limit liability that cannot legally be limited.

16. Indemnification

To the extent permitted by law, you will indemnify SalesBound against third-party claims and reasonable costs, including attorneys' fees, that arise from your unlawful use of the Website, your material breach of these Terms, or material you submit that infringes another person's rights. This does not apply to the extent a claim is caused by SalesBound's own negligence or misconduct.

17. Governing law and disputes

These Terms are governed by the laws of the State of Texas, without regard to its conflict-of-laws rules, except where mandatory law provides otherwise.

Before filing a claim about the Website, each party will give the other written notice of the dispute and 30 days to try to resolve it informally.

If the dispute is not resolved, it will be brought only in the state or federal courts located in Travis County, Texas, and each party consents to those courts' jurisdiction. Nothing in this section restricts a right or venue that cannot lawfully be waived.

18. Changes to these Terms

We may revise these Terms to reflect changes in the Website, our business, or the law. We will post the revised Terms with a new effective date. Your use of the Website after that date means you accept the revised Terms, to the extent the law permits. Where the law requires separate notice or consent for a change, we will provide it.

19. General terms

- **Entire agreement.** These Terms and the Privacy Policy are the complete agreement for use of the public Website, apart from any separate written agreement that applies to a particular relationship or service.
- **Severability.** If a court holds a provision unenforceable, the rest continues to apply to the extent the law permits.
- **No waiver.** Our failure to enforce a provision is not a waiver of it.

- **Assignment.** You may not assign these Terms without our written consent. We may assign them in connection with a merger, acquisition, reorganization, or sale of assets.
- **No third-party beneficiaries.** These Terms give rights only to you and SalesBound.
- **Survival.** Sections 11 and 14 through 19 survive the end of your use of the Website.

20. Contact

SALESBOUND

Website: https://www.salesbound.com/

Email for legal notices and do-not-call requests: **support@salesboundsolutions.com**